



CSC Employer Newsletter: February 2026 Edition

Welcome to the first Employer News for 2026

The year ahead is set to be a busy one, with several important changes on the horizon. As always, the CSC team is here to support you every step of the journey.

Important: CSC limited service period 13–26 February

What's affected

- Transactions on PSSap, ADF Super and CSCri will be on hold
- CSC Navigator will be unavailable

What's not affected

- PSS, CSS and MSBS defined benefit schemes

What you need to know

- Where possible submit pay files early: For the 12 February pay cycle, reconciled files and contribution payments must be received by 9 February.
- Retirements in February: Remind employees that processing may take longer during the limited service period.
- Urgent payments: If an employee requires an urgent payment, direct them to CSC and we'll assist.

[Read more about the limited service period](#)

Take a moment to share your feedback

We're here to be your trusted partner of choice. Your feedback helps us understand what's working well and where we can improve. We'd appreciate you taking a moment to let us know how we're tracking.

Based on your experience, how likely are you to recommend CSC to another organisation for super support?



One quick question. Takes less than a minute.

If you need further guidance, we're here to help.

Tel: **1300 338 240**

Email: employer.service@contact.csc.gov.au

Warm regards,
Tim Hart
Manager, Employer Engagement

Get Payday Super Ready

The new Payday super webpage is live, giving employers everything you need ahead of the 1 July 2026 changes.

You'll find:

- Downloadable checklists
- Clear explanations of what's changing
- Answers to common questions
- Tools to help you prepare your systems

We'll continue updating the page throughout the year so you'll always have the latest information and guidance.

Read more about [Payday Super](#).

Upcoming employer training

This March's free employer training sessions, delivered by CSC educators, will give you clear, practical guidance on your superannuation responsibilities as an eligible employer.

We'll break down key topics including super fundamentals, onboarding new employees, super salary, contributions and leave, invalidity payroll, and case management scenarios.

The seminars will be delivered online via Microsoft Teams.

[Explore upcoming sessions here](#)

Welcome to the new members of the CSC Employer team

Zoe Heath — Employer Relationship Manager

Zoe joins CSC as an Employer Relationship Manager, Zoe brings valuable expertise to help our employers navigate super with confidence and deliver even better outcomes for their employees.

Elisabeth Hobbs — Lead Online Employer Trainer

Meet the APS Invalidation Claims team (CSS and PSS claims)

As a valued CSC employer, you have access to tailored support from our expert APS invalidity claims specialists.

Your team includes:

Manager: Scott Pigram

Team Leader: Vince Hunter

Case Managers: Trish, Malcolm and Rupal

With more than **30 years of combined**

Elisabeth is leading the transformation of CSC’s employer training program, shifting from in person sessions to a more flexible, online self paced learning experience, making it easier for employers to access support whenever they need it.

Tom Dobrochodow – Superannuation Consultant

Tom joins the team with a focus on ensuring members receive clear, accessible guidance in the ways that work best for them, supporting employers to help their workforce make confident super decisions.

Bree Joseph – Employer Relationship Manager (Defence)

Bree joins the team as the Employer Relationship Manager for Defence, an exciting new role dedicated to strengthening support for Defence agencies and stakeholders.

We’re thrilled to welcome Zoe, Elisabeth, Tom and Bree to the Employer team for 2026. You’ll see them across training, webinars and agency engagements as they support you and your employees.

Proudly walking for change

This May, CSC is joining thousands of Australians as we walk together to raise funds and awareness for women’s cancer research. We’ll be walking the Mother’s Day Classic at Rond Terrace by Lake Burley Griffin in Canberra, Sunday 10 May.

Support CSC—Mother’s Day Classic 2026

Your privacy is important to us

We’re committed to protecting your privacy. We collect your personal information for the purposes of providing superannuation services to you, improve our products and to keep you informed. We will only share your personal information where necessary for providing superannuation services to you. This may include disclosing your personal information to our scheme administrator, service providers or government or regulatory bodies. Your personal information may be accessed overseas by our service providers. Please see our privacy policy for full details. Your personal information will not be otherwise used or disclosed unless required or permitted under law. A full copy of our privacy policy as well as the privacy complaint process is available at www.csc.gov.au/privacy

General Advice

Any financial product advice in this document is general advice only and has been prepared without taking account of your personal objectives, financial situation or needs. Before acting on any such general advice, you should consider the appropriateness of the advice, having regard to your own objectives, financial situation and needs. You may wish to consult a licensed financial advisor. You should obtain a copy of the relevant Product Disclosure Statement (PDS) and consider its contents before making any decision regarding your super.

Target Market Determination

To ensure that CSC is keeping customers at the centre of our approach to the design and distribution of our products, a Target Market Determination (TMD) has been made for ADF Super, PSSap and CSCri. A TMD describes the types of customers a financial product is appropriate for based on their likely needs, objectives and financial situation (target market), and it establishes the conditions and restrictions in relation to how the product can be distributed to customers. The TMD also describes our reporting requirements, and events or circumstances where we may need to review the TMD. CSC TMD’s can be found on our website csc.gov.au/tmd.

Commonwealth Superannuation Corporation (CSC) ABN: 48 882 817 243 AFSL: 238069 RSEL: L0001397
Trustee of Commonwealth Superannuation Scheme (CSS)ABN: 19 415 776 361 RSE: R1004649
Military Superannuation and Benefits Scheme (MilitarySuper) ABN: 50 925 523 120 RSE: R1000306
Public Sector Superannuation Scheme (PSS) ABN: 74 172 177 893 RSE: R1004595
Public Sector Superannuation Accumulation Plan (PSSap) ABN: 65 127 917 725 RSE: R1004601
Defence Force Retirement and Death Benefits Scheme (DFRDB Scheme) ABN 39 798 362 763
ADF Super ABN: 90 302 247 344 RSE: R1077063

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experience, they’re experts in managing CSS and PSS invalidity claims.

If you’re working on a claim and need assistance, contact:
Casework.Services@contact.csc.gov.au

Recently connected with the team? Share your experience in our quick survey below. Your feedback helps us improve support for both employers and members.