



# Minutes

## CSC Annual Member Meeting

### Wednesday 8 November 2023

### 6.00pm (AEDT)

### Virtual

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#### *Apologies:*

Ms Juliet Brown AM, LLB FAICD, Audit Committee Chair  
Mr Richard Boyfield, Mercer

#### *Present:*

Board Chair  
Mr Garry Hounsell

Directors  
Mrs Ariane Barker  
Ms Melissa Donnelly  
Mrs Andrea Hall  
Mr Alistair Waters  
RADM Lee Goddard CSC  
Ms Jacqueline Hey  
MAJGEN David Mulhall DSC, AM, CSC

Auditors  
Sean Benfield, Delegate of the Auditor-General

Actuaries  
Stuart Mules, Australian Government Actuary  
Guy Thorburn, Australian Government Actuary

CSC Executive – Panel  
Damian Hill, Chief Executive Officer  
Alison Tarditi, Chief Investment Officer  
Adam Nettheim, Chief Customer Officer



## CSC Executive

Andy Young, Chief Operating Officer

Andrew Matuszczak, Chief Transformation and Information Officer

Rob Firth, Chief Risk Officer

Alana Scheiffers, General Counsel

Catharine Armitage, Executive Manager, People

Paul Abraham, Executive Manager, Investment Operations

Phil George, Executive Manager, Transformation Officer (attended virtually)

## *Minute No. 1*

### *Agenda Item 1 - Opening*

Adam Nettheim, Chief Customer Officer and Chair of the Annual Member Meeting opened the meeting at 6.00 pm on 8 November 2023, virtually from CSC at 7 London Circuit Canberra ACT, managed by Link Group.

Adam Nettheim gave an acknowledgement to country and outlined the agenda for the evening. He acknowledged questions could be lodged via the online portal, noting questions of a personal nature would not be responded to.

Adam Nettheim then introduced:

CSC's Directors:

- Garry Hounsell
- Mr Alistair Waters
- Mrs Ariane Barker
- Ms Juliet Brown (an apology)
- RADM Lee John Goddard
- MAJGEN David Mulhall
- Mrs Andrea Hall
- Mrs Melissa Donnelly
- Ms Jacqueline Hey

CSC's Executive Team:

- Damian Hill
- Alison Tarditi
- Andrew Matuszczak
- Robert Firth
- Andy Young
- Alana Scheiffers
- Catharine Armitage
- Paul Abraham
- Phil George
- Adam Nettheim

## *Minute No. 2*

### *Agenda Item 2 – Board Update*

Adam Nettheim introduced CSC's Chairperson, Garry Hounsell

## *Minute No. 3*

### *Agenda Item 3 – Chief Executive Officer Presentation*

Garry Hounsell introduced CSC's Chief Executive Officer, Damian Hill.

## *Minute No. 4*

### *Agenda Item 4 – Chief Investment Officer Presentation*

Damian Hill introduced CSC's Chief Investment Officer, Alison Tarditi.

## *Minute No. 5*

### *Agenda Item 5 – Question & Answer*

Adam Nettheim introduced the Question & Answer session. Eleven questions were responded to live and a further 15 questions were asked during the meeting.

For the purpose of responding to all questions in accordance with sub-section 29PB(2) of the *Superannuation Industry (Supervision) Act 1993*, questions and responses were grouped. For all grouped questions and responses, see [Attachment A](#) however it is noted that all personal questions have been removed.

## *Minute No. 6*

### *Agenda Item 6 – Meeting Close*

Adam Nettheim thanked all attendees for their contribution and advised that all questions asked during the meeting would be responded to, with answers to be made available online by 8 December.

Finally, Adam Nettheim, on behalf of the Board and executive team, thanked customers for joining CSC's Annual Member Meeting and acknowledged participation at a number of CSC seminars during the week had generated high engagement. Mr Nettheim noted a survey would be distributed to attendees inviting them to provide feedback.

Adam Nettheim closed the meeting at 7.30 pm.

Adam Nettheim  
AMM Chair and Chief Customer Officer

Date: 8 December 2023