



Minutes

CSC Annual Members' Meeting

Thursday, 10 November 2022

6.00pm (AEDT)

Canberra Rex Hotel/Virtual

Present:

Board Chair

Mr Garry Hounsell

Audit Committee Chair

Ms Juliet Brown

Directors

Mrs Ariane Barker

Ms Melissa Donnelly

The Hon Christopher Ellison

RADM Lee Goddard

Ms Jacqueline Hey

AVM Margaret Staib

Mr Alistair Waters

Auditors

Mr Sean Benfield, Delegate of the Auditor-General (attended virtually)

Actuaries

Mr Stuart Mules, Australian Government Actuary

Mr Guy Thorburn, Australian Government

ActuaryMr Richard Boyfield, Mercer

CSC Executive – Panel

Mr Damian Hill, Chief Executive Officer Ms

Alison Tarditi, Chief Investment Officer

Mr Andy Young, Chief Operating Officer (attended virtually)

Mr Andrew Matuszczak, Chief Transformation and Information Officer





CSC Executive

Mr Rob Firth, Chief Risk Officer
Mr Peter Jamieson, Chief Customer Officer
Mrs Alana Scheiffers, General Counsel
Ms Catharine Armitage, Executive Manager, People
Mr Paul Abraham, Executive Manager, Investment Operations
Mr Adam Nettheim, Executive Manager, Customer Operations
Mr Phil George, Executive Manager, Transformation Officer (attended virtually)

CSC Staff

Ms Bronwyn Aitken, Senior Manager, Customer Engagement Program Delivery
Ms Karen Unwin, Communication Content Manager
Ms Suzie Torkington, Design Manager
Mr Phil Hammond, Delivery Manager
Ms Lee-Anne Anne Dean, Executive Assistant to the CEO
Ms Megan Bridgeman, Executive Assistant to the CCO
Mr Joshua Ginpil, Senior Manager, Governance and Board Services
Ms Pascale Boulanger, Board Services Administrator
Ms Belinda Fuller, Board Services Coordinator (attending virtually)

Link Staff

Ms Tiarne Hominal, Client Relationship Manager
Ms Debbie Austin, Head of Meetings
Mr Chris Oakes, Event Production Manager





Minute No. 1

Agenda Item 1 - Opening

Mr Jamieson, Chief Customer Officer and Chair of the Annual Members' Meeting opened the meeting at 6.00pm on 10 November 2022, in person at the Canberra Rex Hotel, 150 Northbourne Ave, Braddon, Canberra ACT, and virtually, managed by Link Group.

Mr Jamieson gave an acknowledgement to country, and welcomed all attendees to CSC's third Annual Members' Meeting. Mr Jamieson introduced CSC's Chairperson, Mr Garry Hounsell, the Chief Executive Officer, Mr Damian Hill, and the Chief Investment Officer, Ms Alison Tarditi. Mr Hounsell then introduced each of CSC's Directors:

- Mrs Ariane Barker
- Ms Juliet Brown
- Ms Melissa Donnelly
- The Hon Christopher Ellison
- RADM Lee John Goddard
- Ms Jacqueline Hey
- AVM Margaret Staib, and
- Mr Alistair Waters

Mr Hounsell further acknowledged the contribution of, Air Vice-Marshal Tony Needham, who recently retired as a Director from the CSC Board during the year.

There were no apologies for this meeting. The Chair of the Board of Directors, Directors, Executive Officers, Actuaries and Auditors were all in attendance, either in person or virtually, as required by s29PA of the *Superannuation Industry (Supervision) Act 1993*.

Minute No. 2

Agenda Item 2 – Chairperson Presentation

Mr Jamieson introduced CSC's Chairperson, Mr Garry Hounsell. A transcript of Mr Hounsell's presentation is included at [Attachment A](#).

Minute No. 3

Agenda Item 3 – Chief Executive Officer Presentation

Mr Jamieson introduced CSC's Chief Executive Officer, Mr Damian Hill. A transcript of Mr Hill's presentation is included at [Attachment B](#).





Minute No. 4

Agenda Item 4 – Chief Investment Officer Presentation

Mr Jamieson introduced CSC’s Chief Investment Officer, Ms Alison Tarditi. A transcript of Ms Tarditi’s presentation is included at [Attachment C](#).

Minute No. 5

Agenda Item 5 – Question & Answer

Mr Jamieson introduced the Question & Answer session. Seven questions were responded to live and a further 29 were asked during the meeting.

For the purpose of responding to all questions in accordance with sub-section 29PB(2) of the *Superannuation Industry (Supervision) Act 1993*, questions and responses were grouped. For all grouped questions and responses, see [Attachment D](#), however it is noted that all personal questions have been removed.

Minute No. 6

Agenda Item 6 – Meeting Close

Mr Jamieson thanked all attendees for their contribution, and advised that all questions asked during the meeting would be responded to, with answers to be made available online within 30 days. Mr Jamieson noted the full video of the meeting would be made available on CSC’s website within the next few days.

Finally, Mr Jamieson, on behalf of the Board and executive team, thanked customers for joining CSC’s Annual Members’ Meeting, reiterating CSC was committed to listening to customers, understanding their needs and improving everything CSC does. Mr Jamieson noted a survey would be distributed to attendees inviting them to provide feedback and suggestions on how to improve CSC’s Annual Members’ Meeting in future.

Mr Jamieson closed the meeting at 7.31pm.

A transcript of the entire meeting is included at [Attachment E](#).

Mr Peter Jamieson
AMM Chair and Chief Customer
Officer
Date: 9 December 2022

