CSC Employer Newsletter: June 2025

Greetings and happy End of Financial Year (EOFY)

EOFY is nearly here, and we're ready to help make things run smoothly for you and your team. Whether it's with reminders, resources, or just a quick check-in, CSC is here to support you.

A few quick things to keep in mind:

- Please check that your employees' email addresses are current so they receive their annual statements without delay. Members can also update their details anytime through CSC Navigator.
- The public employer training series returns in July 2025 - perfect for new team members or those needing a quick refresher. Register now
- Monthly member education webinars are also available to help your staff build confidence around their super and financial wellbeing. They're practical, free, and easy to join. See upcoming webinars

If you have any EOFY questions or need support, give us a call on 1300 338 240 or at employer.service@contact.csc.gov.au.

Thanks again for your continued support - and best wishes for a smooth run to June 30.

Wind regards,

Tim Hart,
Employer Relationship Manager

EOFY Payroll cut-off: key dates

To help ensure smooth processing:

- Submit contributions for our last payroll of the year by Friday 20 June 2025.
- PSSap members making personal contributions before EOFY should also submit them by 20 June 2025.

This allows sufficient time for payments to navigate through the banking system and be successfully allocated to accounts ahead of *30 June 2025*.

Employer Services phone line

There's been an increase in member calls to the Employer Services contact number. To keep wait times low and ensure faster help for everyone:

- Please refer members to the appropriate member contact numbers.
- Reserve the Employer Services line for employer-specific enquiries only.

Thank you for your support in keeping our services running smoothly.

Early cut-off dates for CSS and PSS benefit applications

There are early cut-off dates for members starting new pension payments. These will impact any employees who are claiming their CSS or PSS benefit in June. Note: These dates do not affect PSSap or CSCri members. ***Read more***

ADIC birthday review—check for a $0 balance

Contributing PSS members under age 60 can apply for Additional Death and Invalidity cover, known as ADIC. Members who hold ADIC will have this reviewed each year upon their birthday. ***Read more***

Supporting smoother retirements—CSS & PSS

CSC is introducing a new initiative to help employers manage retirements more smoothly.

You may receive a system-generated letter asking you to review records for CSS and PSS members nearing retirement age. This helps identify and resolve discrepancies before a claim is submitted—reducing delays and ensuring a smoother transition into retirement.

If you receive a letter and are unsure what to do, please contact us on 1300 338 240 or email employer.service@contact.csc.gov.au

Commonwealth Superannuation Corporation