



Commonwealth
Superannuation
Corporation



CSC Employer Newsletter: March 2025

Greetings and welcome to the March edition of Employer News. Over the past few months we've been exploring how we can better support you in navigating your super obligations in an ever-changing landscape.

You may have noticed that our website has a fresh new look and feel. With your needs in mind, we're also enhancing site navigation and improving access to the accessibility of information and forms-making it easier and quicker to find what you need. Keep an eye out for this over the coming months.

Important update - New AWOTE rates:

We've updated our AWOTE rates and calculator, please refer to our [website](#) to ensure you are using the most up to date rates.

We value your feedback. Share your thoughts on our [feedback form](#) so we can continue improving your experience.

Regards,

Tim Hart,
Manager, Employer Engagement

Mother's Day classic

Dust off your joggers, rally your colleagues and register now to support a great cause.

CSC are proud to have been a silver sponsor of the Canberra Mother's Day Classic since 2007.

As part of the CSC community, you have a unique opportunity to support this worthy cause. Whether you're a seasoned runner, a walking enthusiast, or simply someone who wants to make a difference, we invite you to [join our team](#).

Supporting ADIC transitions between agencies

If an employee with ADIC moves to another eligible employer, their ADIC will transfer with them. As the exiting employer, it's your responsibility to inform the new employer of the ADIC and premium amount.

The new employer must cover the employer share of premiums from the first payday after the transfers. If an ADIC-covered employee under age 60 leaves eligible employment from PSS, they can apply for continuation of cover.

For more information about ADIC, please contact the Employer Service Desk on 1300 338 240 or at employer.service@csc.gov.au.

CSC Customer Engagement team wins Best in Sector

We're proud to announce that the CSC Customer Engagement team have been awarded Best CX (Customer Experience) in Sector by CSBA for October-December 2024. This recognition reflects our team's dedication to delivering outstanding customer service.

We'd like to take this opportunity to congratulate the team and reflect that at CSC, people are not just at the heart of everything we do. This commitment extends to our valued employers, ensuring you continue to receive exceptional support.

PSSap - Important notice for employers

Please be aware that sending retrospective contributions or shortfalls to closed PSSap accounts will result in rejection. As an employer, it is essential to contact your current or former employees to confirm their updated super account details.

Verifying this information ensures contributions are processed promptly and accurately.

CSC presents Building resilience webinar with Stephanie Thompson

Whether you're an employer wanting to support your team's wellbeing, or an individual looking to manage stress better, resilience helps you stay strong, productive and engaged.

Join Stephanie Thompson, Workplace Mental Health and Wellbeing Advisor, for this live webinar and discover how to:

- Manage stress and avoid burnout
- Build healthy habits for long-term wellbeing
- Strengthen resilience to navigate life's challenges

This live event will take place on 26 March 2025 from 12:00 - 1:00 pm AEDT, places are limited so we encourage you to [register your interest now](#).

Navigating Redundancies with confidence

We understand that discussing redundancies can be challenging. That's why CSC has developed a suite of resources to make this process smoother for everyone involved. Our interactive learning modules simplify complex concepts and highlight key considerations.

Alongside these modules, we offer a range of training resources, informative videos, and tailored support. We're here to provide the right advice and assistance at every step, ensuring impacted members receive the guidance they need.

Visit our [website today](#) to explore these valuable resources and support tools.



Your privacy is important to us
We're committed to protecting your privacy. We collect your personal information for the purposes of providing superannuation services to you, improve our products and to keep you informed. We will only share your personal information where necessary for providing superannuation services to you. This may include disclosing your personal information to our scheme administrator, service providers or government or regulatory bodies. Your personal information may be accessed overseas by our service providers. Please see our privacy policy for full details. Your personal information will not be otherwise used or disclosed unless required or permitted under law. A full copy of our privacy policy as well as the privacy complaint process is available at [www.csc.gov.au/privacy](#)

General Advice
Any financial product advice in this document is general advice only and has been prepared without taking account of your personal objectives, financial situation or needs. Before acting on any such general advice, you should consider the appropriateness of the advice, having regard to your own objectives, financial situation and needs. You may wish to consult a licensed financial advisor. You should obtain a copy of the relevant Product Disclosure Statement (PDS) and consider its contents before making any decision regarding your super.

Target Market Determination
To ensure that CSC is keeping customers at the centre of our approach to the design and distribution of our products, a Target Market Determination (TMD) has been made for ADF Super, PSSap and CSCri. A TMD describes the types of customers a financial product is appropriate for based on their likely needs, objectives and financial situation (target market), and it establishes the conditions and restrictions in relation to how the product can be distributed to customers. The TMD also describes our reporting requirements, and events or circumstances where we may need to review the TMD. CSC TMD's can be found on our website [csc.gov.au/tmd](#).

Commonwealth Superannuation Corporation (CSC) ABN: 48 882 817 243 AFSL: 238069 RSEL: L0001397
Trustee of Commonwealth Superannuation Scheme (CSS)ABN: 19 415 776 361 RSE: R1004649
Military Superannuation and Benefits Scheme (MilitarySuper) ABN: 50 925 523 120 RSE: R1000306
Public Sector Superannuation Scheme (PSS) ABN: 74 172 177 893 RSE: R1004595
Public Sector Superannuation Accumulation Plan (PSSap) ABN: 65 127 917 725 RSE: R1004601
Defence Force Retirement and Death Benefits Scheme (DFRDB Scheme) ABN 39 798 362 763
ADF Super ABN: 90 302 247 344 RSE: R1077063

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