

Your Future Your Super

In preparation for our AMM, we draw your attention to information that may be of interest to you, including:

- Significant Event Notices,
- the remuneration details for our Executive,
- donations to political parties, and
- payments made to industry bodies or trade associations.

This information is available on our website [csc.gov.au](https://www.csc.gov.au), but we've also included a brief summary of key information and resources below for your convenience.

Our performance

Your annual statement is your regular touchstone that you can use to check your super is on track. It shows you how your super balance has changed over the financial year, gives you an overview of how your investment has performed, and gives you detail about your benefit entitlements. You can expect to receive your annual statement during August/September each year, either by post or by email (depending on your communication preferences). Your annual statements are also available in your Member Services Online account [csc.gov.au/log-in](https://www.csc.gov.au/log-in)

Information about our investment performance is also available in our Annual Report, and on our website [csc.gov.au/investment](https://www.csc.gov.au/investment)

Our products

Every year, CSC is required to determine whether our PSSap MySuper and Choice, ADF Super MySuper and Choice, and CSCri TRIS and RIS products are meeting the financial interests of our customers. You can read our LOA information at www.csc.gov.au/loa

When a significant change happens to your super (generally a change to fees and costs, insurance cover or premiums), we let you know by sending a Significant Event Notice (SEN). CSC issued three SENs during the financial year, related to insurance changes for our PSSap customers. You can read these at [csc.gov.au/sen](https://www.csc.gov.au/sen)

Our operations

Our Annual Report to Parliament describes our activities for the financial year – including payments made by or on behalf of CSC. Our Annual Report is published in October each year, and our report for the 2020-21 financial year will be available by 31 October 2021. We also publish the remuneration details for our Executives under the Executive Officer Remuneration Disclosure section of our website. This information can all be found at [csc.gov.au/corporate-governance](https://www.csc.gov.au/corporate-governance)

We welcome feedback from our customers via our feedback page, this includes an option to lodge a complaint, which will trigger our formal complaint handling process [csc.gov.au/feedback](https://www.csc.gov.au/feedback)

Over the year, we spent money on promoting CSC for the purpose of acquiring new customers into the fund. There were also payments made by or on behalf of CSC during the income year to the Community and Public Sector Union. During the income year, CSC didn't make any payments to any political entity, campaigner or associated political entity. Details of our expenditure can be found at [csc.gov.au/our-expenditure](https://www.csc.gov.au/our-expenditure)

