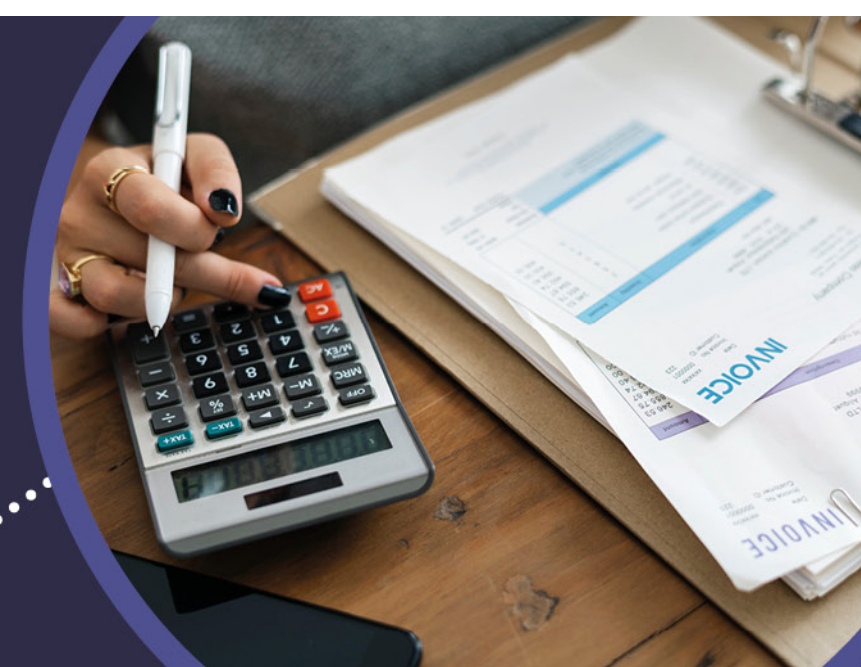




Employer newsletter, October 2021

Welcome to the October edition of our employer newsletter. With so much happening in the super world, it's important for you, our employers, to have a clear understanding of your obligations and how to meet them. So that we can keep you up-to-date on everything, including what's happening in our customer space, we're now sending our employer newsletter on a monthly basis.

As we get closer to the start date for the Your Future Your Super (YFYS) stapling changes, it's important that your recruitment and payroll teams are aware of how the changes affect you. Failure to investigate whether a new employee has a stapled super fund, when required, is likely to fail your super obligations and may lead to additional penalties ([read more here](#)).

That's why we're here to support you. Read on to find out about our new [I choose CSC form](#) that can be used by new employees to make a valid super nomination for PSSap or ADF Super, or check out our new webpages with plenty more information about stapling:

- How stapling affects the APS – [read more here](#).
- How stapling affects the ADF – [read more here](#).

During times of change, it's important that we're a trusted partner you can rely on. We want to make sure you're well prepared for super stapling, which is why we have a range of solutions specifically designed for Australian Government employers. Reach out to your Relationship Manager or our Employer Service Desk on 1300 338 240 for any help.

Kind regards
Peter Lewis
Senior Manager, Employer Services
Commonwealth Superannuation Corporation

The new Employer Operations team

As you would've seen in our last newsletter, we've brought a number of employer-facing teams across CSC into one spot. The Employer Operations team looks after all your administrative and processing needs for our CSC super funds.

Now that we're together, we're working on cross-training our team so we can service you better across all our funds. We're also looking for where we can improve our administrative processes to make things simpler for you. As we find and work on improvements, we'll reach out to some of you for input – we want the things we design to work for you.

[Read more](#)

Support for you and your 2022 Graduates

With the 2022 Graduate season fast approaching, your Relationship Managers would like to start talking to you about your upcoming Graduate programs.

[Read more](#)

What is the Employer Solutions team working on?

The Employer Solutions team is focusing on a number of projects around:

- How we best communicate with you
- What information is available to you on our website and in our Employer Toolkit (we'll tell you more about the Employer Toolkit in later newsletters)
- Fixing historical super records
- Ensuring our customers (through their employers) are well informed throughout their super journey.

We'll be using these monthly newsletters to let you know about developments or changes in any of the above, as well as any new projects we're working on.

Making it easier to choose CSC

To kick us off, we've released a new [I Choose CSC form](#) for future customers to nominate us in a super quick and easy way. We've also redesigned our [Why join CSC webpage](#) to make sure new customers feel as informed as they can be when choosing us.

We really encourage you to go explore both the form and webpage, so you feel confident our future customers are able to inform themselves as much as possible when choosing their super fund.

We also recommend having a look at the [I Choose CSC form](#) to pick the right one for your onboarding process. We've got both PDF and digital options available. If you want to learn more about either option, please speak to our Employer Service Desk.

What's happening with our customers?

- We've worked with our partners at Lifeline to put together a calendar of wellness ideas for Mental Health month. You and your staff are all invited to join us! Check out the calendar [here](#).
- Our Chief Customer Officer, Peter Jamieson, discusses our partnership with ANU College of Business and Economics, which provides university students with a range of professional development activities. Peter shares insights on how the COVID-19 pandemic has shaped our workplace, as well as the financial stress being experienced among many Australian consumers. [Read more here](#).
- Our Chief Transformation and Information Officer, Andrew Matuszczak, writes about how we're making life easier for our customers. [Check it out here](#).
- Our 3rd Act Newsletter for August focused on a smooth transition to retirement, and all the things our customers can do ahead of time to start enjoying retirement from day one. [Read it here](#)

Hear from us about promoting a graduate program on a shoestring budget!

One of our Brand & Marketing Specialists, Ellen, is presenting at the [AAGE Annual Conference](#) on the topic: *Are you trying to promote your graduate program on a shoestring budget?*

Come along to hear how she was able to develop and promote a brand new Graduate Program with very little budget, and leave this session understanding how to:

1. develop a low cost, or no-cost, marketing strategy based on data insights, and
2. leverage relationships and partnerships to find the talent you're looking for.

[Read more](#)



Commonwealth
Superannuation
Corporation

[Manage your preferences or unsubscribe](#)