CSC Employer Newsletter: February 2025

Welcome to the first edition of Employer News for 2025! We hope you've had the chance to take a break and are feeling refreshed and energised for the year ahead. This edition is packed with updates and resources to support you and your team as we embark on an exciting year together.

Key Updates and Actions

- Update Key Contacts: Have there been any staff movements in your team? Please let us know as soon as possible to ensure we stay connected and keep you informed. Simply email us at employer.service@csc.gov.au with the details.
- Supporting New Graduates: We're ready to welcome your new graduates and guide them on their superannuation journey. For tailored support, reach out to your Relationship Manager or contact us at employer.service@csc.gov.au.
- Employer Training Sessions: Virtual Employer Training sessions return in March 2025. These are a great opportunity for your team to refresh their superannuation knowledge. Register now

Coming Soon: Employer Surveys
Keep an eye out for our employer surveys which will be sent at random in March. Your insights are invaluable and help us shape services that better meet your needs. Be sure to share your feedback and improvement suggestions when you receive the survey.

As always, if you require any guidance or support, contact us on 1300 338 240 or email employer.service@csc.gov.au.

Warm regards,
Tim Hart
Manager, Employer Engagement

CSC Wins Money Magazine's Best of the Best 2025 Award

We're proud to share that CSC's Retirement Income Strategy has been recognised with Money Magazine's Best of the Best 2025 Award for Innovation in Retirement.

This honour celebrates the launch of CSC's retirement profiles, which simplify decision-making for members by tailoring retirement options to their unique needs. Whether considering super balance, home ownership, or lifestyle expectations, these profiles guide members to make informed choices about their future. Read more

Enhance Financial Wellness in Your Workplace

Boost your employees' super knowledge with CSC's public education webinars. These sessions are tailored to different career stages, coveringincluding:

- Super basics
- Additional contributions
- Investments
- Insurance
- Retirement planning

Explore now

ADIC: Keep Agency Contact Details Updated

Fortnightly ADIC reviews are sent to the email address we have on file for your agency so please ensure these details are current to avoid delays or errors.

- Update us promptly with any changes to ensure smooth premium payments and avoid cover disruptions.

For more information about ADIC, please contact the Employer Service Desk at 1300 338 240 or employer.service@csc.gov.au.

Reminder: Departmental Reports for CSS and PSS Members

Ensure departmental reports are submitted promptly, and membership balances are checked before a member ceases employment.

- Imbalances must be corrected prior to cessation to avoid

Reminder: PSSap Members on Extended Leave

If you have PSSap members on extended leave due to illness or injury, please:

- Encourage them to contact PSSap about their Income Protection (IP) cover.
- Remind them that even offset benefits may still include a

delays in benefit processing.
- Note: Post-exit member contribution adjustments cannot be accepted, but employer contributions can still be finalised.

Learn more

15.4% Superannuation contribution — paid as part of the PSSap insurance offering, not by the employer.
- Highlight early notification to PSSap for access to valuable rehabilitation options that can assist their recovery.

For support, contact us on 1300 725 171, visit our website or join our upcoming PSSap Case Management webinar

Commonwealth Superannuation Corporation