

## CSC Employer Newsletter: February 2025

Welcome to the first edition of Employer News for 2025! We hope you've had the chance to take a break and are feeling refreshed and energised for the year ahead. This edition is packed with updates and resources to support you and your team as we embark on an exciting year together.

### Key Updates and Actions

- **Update Key Contacts:** Have there been any staff movements in your team? Please let us know as soon as possible to ensure we stay connected and keep you informed. Simply email us at [employer.service@csc.gov.au](mailto:employer.service@csc.gov.au) with the details.
- **Supporting New Graduates:** We're ready to welcome your new graduates and guide them on their superannuation journey. For tailored support, reach out to your Relationship Manager or contact us at [employer.service@csc.gov.au](mailto:employer.service@csc.gov.au).
- **Employer Training Sessions:** Virtual Employer Training sessions return in March 2025. These are a great opportunity for your team to refresh their superannuation knowledge. [Register now](#)

### Coming Soon: Employer Surveys

Keep an eye out for our employer surveys which will be sent at random in March. Your insights are invaluable and help us shape services that better meet your needs. Be sure to share your feedback and improvement suggestions when you receive the survey.

As always, if you require any guidance or support, contact us on 1300 338 240 or email [employer.service@csc.gov.au](mailto:employer.service@csc.gov.au).

Warm regards,  
Tim Hart  
Manager, Employer Engagement

## CSC Wins Money Magazine's Best of the Best 2025 Award

We're proud to share that CSC's Retirement Income Strategy has been recognised with Money Magazine's Best of the Best 2025 Award for Innovation in Retirement.

This honour celebrates the launch of CSC's retirement profiles, which simplify decision-making for members by tailoring retirement options to their unique needs. Whether considering super balance, home ownership, or lifestyle expectations, these profiles guide members to make informed choices about their future. [Read more](#)

## Enhance Financial Wellness in Your Workplace

Boost your employees' super knowledge with CSC's public education webinars. These sessions are tailored to different career stages, covering including:

- Super basics
- Additional contributions
- Investments
- Insurance
- Retirement planning

[Explore now](#)

## ADIC: Keep Agency Contact Details Updated

Fortnightly ADIC reviews are sent to the email address we have on file for your agency so please ensure these details are current to avoid delays or errors.

- Update us promptly with any changes to ensure smooth premium payments and avoid cover disruptions.

For more information about ADIC, please contact the Employer Service Desk at 1300 338 240 or [employer.service@csc.gov.au](mailto:employer.service@csc.gov.au).

## Reminder: Departmental Reports for CSS and PSS Members

Ensure departmental reports are submitted promptly, and membership balances are checked before a member ceases employment.

- Imbalances must be corrected prior to cessation to avoid

## Reminder: PSSap Members on Extended Leave

If you have PSSap members on extended leave due to illness or injury, please:

- Encourage them to contact PSSap about their Income Protection (IP) cover.
- Remind them that even offset benefits may still include a

- delays in benefit processing.
- Note: Post-exit member contribution adjustments cannot be accepted, but employer contributions can still be finalised.

[Learn more](#)

- 15.4% Superannuation contribution — paid as part of the PSSap insurance offering, not by the employer.
- Highlight early notification to PSSap for access to valuable rehabilitation options that can assist their recovery.

For support, contact us on 1300 725 171, visit our [website](#) or join our upcoming [PSSap Case Management webinar](#)



**Commonwealth  
Superannuation  
Corporation**

**Your privacy is important to us**

We're committed to protecting your privacy. We collect your personal information for the purposes of providing superannuation services to you, improve our products and to keep you informed. We will only share your personal information where necessary for providing superannuation services to you. This may include disclosing your personal information to our scheme administrator, service providers or government or regulatory bodies. Your personal information may be accessed overseas by our service providers. Please see our [privacy policy](#) for full details. Your personal information will not be otherwise used or disclosed unless required or permitted under law. A full copy of our [privacy policy](#) as well as the [privacy complaint process](#) is available at [www.csc.gov.au/privacy](http://www.csc.gov.au/privacy)

**General Advice**

Any financial product advice in this document is general advice only and has been prepared without taking account of your personal objectives, financial situation or needs. Before acting on any such general advice, you should consider the appropriateness of the advice, having regard to your own objectives, financial situation and needs. You may wish to consult a licensed financial advisor. You should obtain a copy of the relevant Product Disclosure Statement (PDS) and consider its contents before making any decision regarding your super.

**Target Market Determination**

To ensure that CSC is keeping customers at the centre of our approach to the design and distribution of our products, a Target Market Determination (TMD) has been made for ADF Super, PSSap and CSCri. A TMD describes the types of customers a financial product is appropriate for based on their likely needs, objectives and financial situation (target market), and it establishes the conditions and restrictions in relation to how the product can be distributed to customers. The TMD also describes our reporting requirements, and events or circumstances where we may need to review the TMD. CSC TMD's can be found on our website [csc.gov.au/tmd](http://csc.gov.au/tmd).

Commonwealth Superannuation Corporation (CSC) ABN: 48 882 817 243 AFSL: 238069 RSEL: L0001397  
Trustee of Commonwealth Superannuation Scheme (CSS) ABN: 19 415 776 361 RSE: R1004649  
Military Superannuation and Benefits Scheme (MilitarySuper) ABN: 50 925 523 120 RSE: R1000306  
Public Sector Superannuation Scheme (PSS) ABN: 74 172 177 893 RSE: R1004595  
Public Sector Superannuation Accumulation Plan (PSSap) ABN: 65 127 917 725 RSE: R1004601  
Defence Force Retirement and Death Benefits Scheme (DFRDB Scheme) ABN 39 798 362 763  
ADF Super ABN: 90 302 247 344 RSE: R1077063

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