



Commonwealth
Superannuation
Corporation

CSC Employer Newsletter: November 2024

As the 2024 calendar year winds down, we reflect on our journey and recognise the tremendous effort each one of you has contributed.

We are grateful for the connections and partnerships we've established through our employer training sessions, ongoing employee super education, and the dedicated efforts of our employer services team.

This year, CSC has successfully delivered virtual employer training to over 2,000 participants, covering topics such as payroll, case management, and HR services. Additionally, we have provided member education to over 5,000 of your employees, helping them to become more engaged with their super and make informed decisions when it comes to topics such as Planning for Retirement, Super Basics, and PSSap New Starters.

Throughout December, we will be operating with reduced staff capacity due to the holiday period. However, rest assured that we will still be available to address any queries you may have and are committed to ensuring that all processing continues smoothly, in accordance with the cut-off dates listed below.

From our team to yours, we hope you take the time to rest and recuperate over the summer break, and we look forward to an action-packed 2025 together.

As always, if you require any guidance or support, contact us on 1300 338 240 or email employer.service@csc.gov.au

Regards,
Tim Hart,
Manager, Employer Engagement

Be prepared for processing cut-offs

Ensure to keep a close eye on the early cut-off dates for the processing of CSS and PSS benefits. This is particularly important for any employees who are retiring or leaving employment between now and January 2025. [See cut off dates.](#)

CSS & PSS contribution data processing timeframes

Agencies with a shutdown period should submit CSS and PSS contribution data for payday 19 December 2024 through [Employer Services Online \(ESO\)](#) before your shutdown commences. [Read more.](#)

PSSap contributions data processing timeframes

PSSap processing timeframes will continue as per usual, excluding public holidays. [Read more.](#)

ADIC Cover for PSS Employees on Leave Without Pay

PSS members taking leave without pay (LWOP) should be mindful that the length of their leave may impact their ADIC cover and premiums as follows: [Read more.](#)

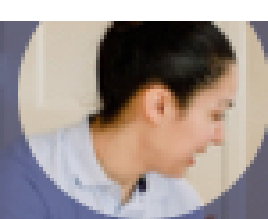
PSS/CSS MDR Reports in ESO

Good news, the member data reports in ESO now include fortnightly casual salary payments and contribution due dates for casual members. [Read more.](#)

2024 Annual Statements are now available

All CSC members should have now received an email with a direct link to view and download their 2024 Annual Statements. [Read more.](#)

Be super
appreciated.



[Learn more](#)



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Your privacy is important to us

We're committed to protecting your privacy. We collect your personal information for the purposes of providing superannuation services to you, improve our products and to keep you informed. We will only share your personal information where necessary for providing superannuation services to you. This may include disclosing your personal information to our scheme administrator, service providers or government or regulatory bodies. Your personal information may be accessed overseas by our service providers. Please see our privacy policy for full

details. Your personal information will not be otherwise used or disclosed unless required or permitted under law. A full copy of our privacy policy as well as the privacy complaint process is available at www.csc.gov.au/privacy

General Advice

Any financial product advice in this document is general advice only and has been prepared without taking account of your personal objectives, financial situation or needs. Before acting on any such general advice, you should consider the appropriateness of the advice, having regard to your own objectives, financial situation and needs. You may wish to consult a licensed financial advisor. You should obtain a copy of the relevant Product Disclosure Statement (PDS) and consider its contents before making any decision regarding your super.

Target Market Determination

To ensure that CSC is keeping customers at the centre of our approach to the design and distribution of our products, a Target Market Determination (TMD) has been made for ADF Super, PSSap and CSCri. A TMD describes the types of customers a financial product is appropriate for based on their likely needs, objectives and financial situation (target market), and it establishes the conditions and restrictions in relation to how the product can be distributed to customers. The TMD also describes our reporting requirements, and events or circumstances where we may need to review the TMD. CSC TMD's can be found on our website csc.gov.au/tmd.

Commonwealth Superannuation Corporation (CSC) ABN: 48 882 817 243 AFSL: 238069 RSEL: L0001397
Trustee of Commonwealth Superannuation Scheme (CSS)ABN: 19 415 776 361 RSE: R1004649
Military Superannuation and Benefits Scheme (MilitarySuper) ABN: 60 925 523 120 RSE: R1000306
Public Sector Superannuation Scheme (PSS) ABN: 74 172 177 893 RSE: R1004595
Public Sector Superannuation Accumulation Plan (PSSap) ABN: 65 127 917 725 RSE: R1004601
Defence Force Retirement and Death Benefits Scheme (DFRDB Scheme) ABN 39 798 362 763
ADF Super ABN: 90 302 247 344 RSE: R1077063

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