

# Insurance in superannuation

## Key facts

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This fact sheet relates to our automatic insurance cover for customers of the Public Sector Superannuation accumulation plan (PSSap)—lifePLUS auto.

- Insurance can give you peace of mind. It provides financial support to protect what's important to you if you die or have to stop work due to illness or injury.
- If you are under 25 years old or have a super balance below \$6 000 you will not receive lifePLUS cover automatically. You may **opt in** to receive lifePLUS auto cover before you turn 25 or while you have a balance less than \$6 000, but only if you do so within 60 days of receiving your Welcome Advice and within 180 days of starting work with your designated employer. You'll be automatically provided with lifePLUS auto cover when you turn 25 and have a balance of more than \$6 000 if you are a permanent employee or an employee with a contract of more than 3 months. lifePLUS auto is generally offered on an **opt in** basis to casual\* and non-on-going employees (with a contract of less than 3 months). If you left the APS before 1 November 2017\*\* you may be eligible for lifePLUS auto when you start working for an APS employer again. If your account has a balance of more than \$6 000 you will be offered lifePLUS auto on an opt out basis.
- Don't forget, if you or your employer stop making contributions, your **insurance fees and premiums will continue to be deducted from your super balance**, until your account becomes inactive (after 16 months), or you ask us to cancel your cover, whichever occurs first.
- You can **cancel** or apply to **change** your automatic insurance cover at any time. If you choose to cancel your lifePLUS auto cover within 60 days of your insurance activation advice, you will receive a full refund of all premiums paid. If you cancel cover at any time after the 60 day period, your cover will be cancelled as at the date we receive your notification and you will not be entitled to any refund.

## What automatic insurance cover is included?

	Income Protection (IP)	Total and Permanent Disablement (TPD)	Death	Terminal Illness
	Provides replacement income if you're temporarily unable to work due to sickness or injury. Includes rehabilitation programs designed to help you return to some form of work.	Pays if you're unlikely to ever work again due to sickness or injury.	Pays on death to your beneficiary, dependants, estate or legal representative.	Pays if you're medically certified as likely to die within 24 months. Amount paid is equal to your level of Death Cover.
<b>Automatic cover</b>	✓	✓	✓	✓
	Age 14y 9m–34: max 2yr benefit period Age 35–54: max 5yr benefit period Age 55+: max 2yr benefit period			
<b>Cover can start from age (if you are under 25 years you must opt in for cover)</b>	<b>14y 9m—less than 67 yrs</b>	<b>14y 9m—65 yrs</b>	<b>14y 9m—65 yrs</b>	<b>14y 9m—65 yrs</b>
<b>Cover ends at age</b>	<b>67</b>	<b>70</b>	<b>70</b>	<b>70</b>
<b>Are pre-existing medical conditions covered?</b>	✓ After 12 consecutive months from cover start date	✓	✓	✓
<b>Does Limited Cover<sup>^</sup> apply (or leave with partial pay)?</b>	✓	✓	✓	✓
Note: Limited Cover <sup>^</sup> applies to all new members for 12 consecutive months from cover start date, as described in 'Other eligibility requirements' below.				
<b>Is cover provided whilst on leave without pay?</b>	✓ Up to 24 months <sup>^^</sup>	✓ Up to 24 months <sup>^^</sup>	N/A	✓ Up to 24 months <sup>^^</sup>
<b>Are rehabilitation programs, services and costs provided as part of a claim?</b>	✓	✗	N/A	✗
<b>Are super contributions made whilst you are on claim?</b>	✓ 15.4% <sup>^^^</sup>	✗	N/A	✗
<b>Is there a waiting period before a claim can be made?</b>	✓ 90 days	✓ 24 months	✗	✗

## Other eligibility requirements

\***New Casual Employees** whose employer pays SG contributions to PSSap, may choose to take up lifePLUS auto cover. You must opt in by writing to us within 60 days of receiving your Welcome Advice, and within 180 days of starting work with your designated employer.

\*\* If you left the APS before 1 November 2017 and you've received some contributions into your super since then from a non-APS employer, you're not eligible for lifePLUS auto cover.

<sup>^</sup> **Limited Cover** means insurance cover applies only for events or conditions which arise entirely after the date cover is to commence under the policy. Auto cover will be subject to Limited Cover for at least 12 consecutive months. Full cover is available after you've been continuously At Work for the last three consecutive months of the Limited Cover period (12 months)—otherwise, Limited Cover continues until you satisfy this milestone.

<sup>^^</sup> If you decide to take time off work and go on approved leave without pay (or leave with partial pay), as long as your PSSap account has enough in it to cover the monthly premiums, your cover will continue for up to 24 months.

<sup>^^^</sup> While the 15.4% super contribution payment is not a superannuation guarantee payment (as your employer contributions are), the amount will contribute to your concessional cap for superannuation purposes. If you're salary sacrificing super contributions, you should bear this in mind, as exceeding the concessional contribution cap may affect your tax liability.

## What are your options?

### ✓ Keep it

If you're happy with the benefits and level of cover outlined in your Welcome Advice and you'd like to turn on your lifePLUS auto cover, let us know within 60 days of receiving your Welcome Advice, and within 180 days of starting with your designated employer. If you could have opted in when you joined but didn't (excluding Casuals), your cover will switch on automatically when: you turn 25, as long as there is at least \$6 000 in your account, or your account balance reaches \$6 000 and you're 25 or older.

Having the right level of cover to provide protection for yourself, and your lifestyle, should life take an unexpected turn is important.

Review your cover when your circumstances or financial commitments change. For example, if you change jobs, start a family, buy a property, get divorced etc.

### ✗ Cancel it

If you decide you do not require cover, you can cancel some, or all, of your insurance cover at any time.

You will not be able to make an insurance claim with us for an event that occurs after your cover is cancelled.

If you cancel your insurance, your cover will cease and premiums will stop being deducted from your account.

If you want to take up cover again in the future, you will need to complete a full insurance application. Cover may be declined or offered on modified terms and conditions.

### ⚙️ Tailor it

lifePLUS is a flexible cover that makes it easy for you to change your level of cover to adequately meet your needs and financial commitments.

You can apply to increase or reduce your cover at any time.

You could also consider:

- Fixing your Death and TPD cover at a lower amount.
- Choosing a lower monthly benefit for income protection.
- Increasing your waiting period for income protection.
- Changing your benefit period for income protection.

## Frequently asked questions



### What if I need to claim?

Once you notify us of your intent to claim, your dedicated case manager will personally oversee your claim and be available to support you if you have any questions.

If you are claiming against your IP benefit, the insurer may provide access to a network of rehabilitation providers and assist with the cost of rehabilitation programs designed to help you return to some form of work.



### Can I nominate beneficiaries?

It is important to let us know how you want your super benefit to be distributed if you die. It is not mandatory to nominate a beneficiary, but it may provide you peace of mind to know your loved ones will be looked after financially.

You can access more information on nominating beneficiaries from the Beneficiary nomination factsheet available at [csc.gov.au/Members/Advice-and-resources/Factsheets-and-publications/pssap/](https://www.csc.gov.au/Members/Advice-and-resources/Factsheets-and-publications/pssap/)



### What if I change my super fund?

Before changing or consolidating super funds, make sure you can get the insurance cover you need in your chosen fund. Be careful if you have a medical condition or are over age 60, as this could affect your eligibility for new cover with other funds.

## Circumstances that may affect your insurance cover

The following may change your insurance cover:

- You are a non-resident of Australia and permanently leave, or are no longer eligible to work in Australia.
- You stop being a customer of PSSap.
- You extend employer approved leave without pay or unpaid leave without advising us.
- Your premiums fall into arrears.
- You have a deployment overseas.
- You reach age 67 (for Income Protection) or age 70 (for Death, Terminal Illness and TPD cover).
- You permanently retire from the workforce.
- You notify us that you want to cancel your cover.
- We terminate the group insurance policy with the insurer (we will give you at least 30 days' notice before doing this).
- Having an inactive super account (with no contributions or rollovers into your account for 16 consecutive months) means your insurance will be cancelled unless you tell us in writing that you would like to keep it.

### For more information visit [csc.gov.au](https://www.csc.gov.au)

Any advice in this document is general advice only and has been prepared without taking account of your personal objectives, financial situation or needs. Before acting on any such general advice, you should consider the appropriateness of the advice, having regard to your own objectives, financial situation and needs. You may wish to consult a licensed financial adviser. You should obtain a copy of the PSSap Product Disclosure Statement and the Insurance and your PSSap super booklet available at [csc.gov.au/Members/Advice-and-resources/Product-Disclosure-Statement/](https://www.csc.gov.au/Members/Advice-and-resources/Product-Disclosure-Statement/), and consider the contents before making any decision regarding your super.

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## Taking action is easy



Log in to your PSSap account and use the **LIFEapp** tool to review your insurance needs, apply for, change or cancel some or all of your cover.



Call **1300 725 171** (Monday to Friday, 8:30 am-6:00 pm AEST/AEDT)  
Overseas **+61 2 4209 5403**



Email [members.pssap@contact.csc.gov.au](mailto:members.pssap@contact.csc.gov.au)



Mail **PSSap, GPO Box 2252, Canberra, ACT 2601**



For more information on insurance in super visit the Australian Government website [www.moneysmart.gov.au](https://www.moneysmart.gov.au)

For more information, please refer to the PSSap product disclosure statement, the Insurance and your PSSap Super booklet, or give us a call.

