

CSC Employer newsletter, Spring 2020 edition



The weather is warming up and summer is just around the corner. But first, here's your spring update with the latest from CSC.

Our AWOTE calculator now gives you dollars and cents in the results. If you're not able to use cents in your payroll system, just use the whole dollar amount (rounded to the nearest dollar).

There's no need to go back and redo birthday reviews you've already done, but if you're doing any kind of audit on an employee's super you'll need to use this updated AWOTE calculator.

Sonja Nocera
Employer Services Manager
Commonwealth Superannuation Corporation

Getting the right information about super to your new recruits

We've been working on an initiative to help your new recruits understand what super options are available to them. After learning more about the onboarding process from some of our employers, we discovered a need for more information about super to be available to new recruits before they start their new job.

To provide the super information your new recruits need, we've created letters that can be included in your onboarding packs.

[Read more](#)



SuperFriend – what's on offer?

Last newsletter we announced our new partnership with SuperFriend, who we'll be working with to strive for mentally healthy workplaces for our customers. We now want to talk about the range of new benefits available to help get you there.

[Read more](#)



Website changes

There have been a few more changes to the website over the past few months, and there's still more to come!

- Our [sickness and injury section](#) is now on the homepage, and more homepage navigation changes are coming
- There's new content about [invalidity benefits for current and former members of the Australian Defence Force \(ADF\)](#).



Changes to PSSap and PSSap Ancillary are coming soon

More flexibility will soon be available to our PSSap and PSSap Ancillary customers, with changes to:

- their ability to contribute to PSSap during and post eligible employment,
- eligibility to open a PSSap Ancillary account (it's been expanded), and
- allowing employer contributions from ineligible employment to be made to PSSap Ancillary accounts.

The changes are coming in early 2021 but you can get yourself familiar with them



Eligibility determiner changes

We've made some changes to our eligibility determiner tool in the [CSS and PSS Employer Services Online \(ESO\) portal](#). These changes make eligibility simpler and easier to understand. We've also updated the [PDF eligibility determiner guides](#), but we still strongly encourage you to use ESO's version.

You'll also find there have been a few changes to the scheme eligibility rules, which **take effect from 1 October 2020**. Read more about the changes [here](#).

[here.](#)



Federal Budget 2020-21

In this year’s Budget a number of future changes were announced that are relevant to our customers. Have a read about the changes on [our website](#).

Handy hints for payroll teams

Want to hear a top tip about submitting SAFFE files through ESO? Do a test run first! We recommend:

- importing your SAFFE file before the cut off to check for errors,
- correcting any errors in your payroll system, and then
- importing an updated SAFFE file.

Testing out your file first means the contribution data in your payroll system is up-to-date, you have fewer ESO errors to fix up in the future and you’re unlikely to need to manually update data directly in ESO. It should make for a smoother experience each pay run.

It’s time to bust some myths about income protection

PSSap customers who have lifePLUS insurance cover may have access to income protection. They can submit a claim for income protection when sickness or injury means they’re not able to work.

We often find there’s a delay between a person becoming sick or being injured and their claim form being submitted to us. While there can be a number of reasons for that, we want to bust some common misconceptions about when a person can apply for income protection.

[Read more](#)

How to get in touch with the Employer team

Our Employer Service Desk is here to help. Just give us a call on **1300 338 240**, or email us at **employer.service@csc.gov.au**.

So we can best assist you, please use the Service Desk as your first point of contact. This ensures the most suitable person will receive your enquiry.

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